

## AOCS Terms and Conditions

### AOCS Membership

Membership is from January 1 – December 31 annually and is non-transferable. By selecting AOCS membership you agree to the [AOCS Code of Ethics](#).

### Meeting Registrations

Each meeting is subject to different terms and conditions. More information can be found on the meeting site or by contacting [general@aocs.org](mailto:general@aocs.org).

### Product Purchasing

All AOCS orders are 100% pre-payment required. Products do not ship until payment in full is received.

For LPP Program enrollment, proforma invoices do not complete enrollment; payment must be received by the payment deadline to finalize your enrollment. Please review the [LPP Program Timeline](#).

#### **For customers outside of the United States**

For customers in the EU countries, Norway or Switzerland, your EORI number is now required before any orders can ship out.

#### **All customs clearance is the responsibility of the purchaser.**

All import fees, duty, taxes, or storage fees are paid by the purchaser. To minimize delays, seizure, clearance, and third-party intervention, please include all necessary government paperwork, such as Import Permits or Phytosanitary Certificates, with your order to AOCS. Any additional charges incurred from these requirements will be borne by the recipient. Please contact your local customs authority for country specific information.

### Product Returns

Purchase of the Official Methods and Recommended Practices of the AOCS is **nonrefundable**.

e-products are **nonrefundable**.

#### **Certified and Quality Reference Materials**

Certified and Quality Reference Materials are **nonrefundable**.

Defective AOCS Reference Material will only be replaced if said material was shipped by AOCS' standard shipping companies. See [CRM order, shipping and tariff information PDF](#) for additional CRM purchasing policies.

For further information or any questions regarding a return, please contact [orders@aocs.org](mailto:orders@aocs.org).